

# WARRANTY

## Commercial Warranty Information

### FRAME

All Frames are covered by a 5 Year Structural Limited Warranty when used in a commercial application during normal use and proper care. If your Koverton frame fails structurally (i.e. broken frame and welds) during normal usage, we will repair, refinish, or replace the frame at manufacturer's discretion (with same or similar product if discontinued) at no charge.

### FINISH

Frame Finishes are covered by a 1 Year Limited Warranty when used in a commercial application against blistering or peeling of the frame finish under normal use and proper care. Koverton will refinish, or replace your furniture at manufacturer's discretion (with same or similar product if discontinued) at no charge.

### WICKER

Your Koverton Woven Furniture comes with a 1 Year Limited Warranty when used in a commercial application against splitting of its wicker fiber under normal use and proper care. If the above occurs, Koverton will refinish, or replace the frame at manufacturer's discretion (with same or similar product if discontinued) at no charge. Note: additional warranties may be available through the wicker manufacturers.

### CAST ALUMINUM TABLE TOPS

Your Koverton Cast Aluminum Table Top comes with a 1 Year Limited Warranty when used in a commercial application against workmanship defects and poor structural integrity. If the above occurs, Koverton will refinish, or replace the frame at manufacturer's discretion (with same or similar product if discontinued) at no charge.

### NATURAL STONE, FIBERGLASS & RESIN TABLE TOPS

Koverton natural stone (includes travertine, marble, granite), fiberglass, and resin table tops are covered with a 1 Year Limited Warranty when used in a commercial application. The warranty covers the workmanship and structural integrity of the table tops to be free from defects under normal use and proper care. If any of the above occurs within the warranty period, Koverton will repair or replace the above listed items at factory's discretion (with same or similar product if discontinued) at no charge. Note: additional warranties may be available through the table top manufacturers.

### CUSHIONS & SLINGS

Koverton provides a 1 Year Limited Warranty on its cushions and slings under commercial application. Cushion fabrics and slings are covered from tearing, discoloration, and fading; the fillers are covered from extensive breakdown and poor structural integrity. If any of the above occurs within the warranty period, Koverton will repair or replace the above listed items at factory's discretion (with same or similar fabric if discontinued) at no charge. Note: additional warranties may be available through the fabric manufacturers.

### ADDITIONAL WARRANTY INFORMATION

Warranty is valid for items sold through an authorized Koverton sales representative, starting from the date of purchase (invoice date) to the original purchaser only. Warranty is not transferable. Parts and labor are included. Picture or inspections may be required. Freight (shipping and handling) of the product or parts for repair-when needed-to and from our City of Industry, California Service Center, shall be the responsibility of the purchaser. For Service, please contact our customer service or your sales representative to obtain a return authorization before returning any merchandise to the factory. We shall in no event be responsible for any incidental or consequential damages, including loss of time, usage, or money and in no event shall the responsibility exceed the value of the replacement of product.

### WHAT IS NOT COVERED

- Failure caused by unreasonable or abusive use
- Failure caused by improper assembly
- Failure caused by neglect of reasonable and necessary care and maintenance
- Scratches and chips under wear and tear of finish
- Normal fading of fabrics or upholstery materials
- Permanent stains caused by foreign substances not limited to soil, lotion and oils
- C.O.M. fabrics (customer's own material)
- Normal fading of woven seat materials
- Glass Table Tops
- Swivel Mechanisms
- Bursting or cracking of tubing due to exposure to water and freezing temperatures
- Freight of product or parts for repair-needed-to and from our Service Center
- Oceanside use-Due to the demands of salt air, Koverton recommends weekly or biweekly periodic cleaning of buildup and potential oxidation. Koverton also recommends quarterly waxing of your Koverton frames to assist in your product's maximum longevity. Failure or neglect to make needed cleanings may cause paint to blister, and such failure will void the Warranty.

*\*Koverton provides no other warranties, expressed or implied.*